

LEGAL FOUNDATIONS

Website Terms and Conditions

Introduction to Natural & Botanical

Welcome to Natural & Botanical's website (the "Website").

The Website is made available by Kim Pataria, whose registered address is 14 Darenth Rise (herein referred to as "us", "we", or "our").

By accessing and using this Website, you agree to be bound by the terms and conditions set out below. If you do not agree with any of these terms, please cease using the Website immediately. This Website requires users to be at least 18 years old. By using this Website and accepting these terms, you confirm that you are at least 18 years of age.

You can contact us via the Website or at info@naturalandbotanical.net.

Privacy

All information you provide to us will be governed by our Privacy Policy, available here: [tbc](#). By using our Website and submitting information to us, you agree to be bound by our Privacy Policy.

Website Content

We, along with any third parties involved, do not provide warranties or guarantees regarding the precision, timeliness, performance, completeness, or appropriateness of the information and materials found or offered on this Website for any particular purpose. Please be aware that the content on this site may be updated or modified without prior notice. While we strive for accuracy, we explicitly disclaim liability for any inaccuracies or errors to the maximum extent permitted by law.

Any use of the information or materials on this Website is at your own discretion and risk, and you are responsible for ensuring that any products, services, or information available through this Website meet your specific requirements.

Intellectual Property

Unless otherwise stated, all copyright, including but not limited to text, graphics, audio clips, video clips, HTML source code, object code, and any other content is owned by Kim Pataria, its affiliates, or pertinent third parties.

You agree not to use, reproduce, modify, copy, or distribute any content from this Website without our prior written consent.

By uploading or contributing content to the Website, you grant us a licence to use that content for operating the Website and our business. We reserve the right to remove or refuse any user-generated content. You agree to indemnify us for any losses arising from user-generated content you upload or add to our Website.

Orders, Payment Processing, and Purchase Terms

Placing an Order

When you place an order on our Website, you offer to purchase goods from Kim Pataria under these terms. All orders are subject to acceptance and availability. We reserve the right to cancel any order at our discretion.

Payment Processing

Payment for goods must be made at the time of order using the available payment methods listed on our Website.

LEGAL FOUNDATIONS

All prices are quoted in the currently specified at the checkout and where VAT is payable this is clearly indicated at checkout.

Payment is processed via our secure payment gateway provided by tbc, and their terms and conditions will also apply to purchases you may via this site.

You confirm all payment details you provide are accurate and that you are authorised to use the chosen payment method.

Order Acceptance and Contract Formation

A contract for the sale of goods is formed only when we confirm your order. Until then, orders are non-binding.

In case of pricing or product description errors, we may cancel or correct the order.

Electronic Communications

By placing an order, you consent to receive electronic communications about your order and our products.

Consumer Rights and the Consumer Rights Act 2015

You have a right to a full refund, repair, or replacement if goods are faulty, misdescribed, or not delivered as agreed, under the Consumer Rights Act 2015. If your statutory consumer rights have been breached, please contact us at info@naturalandbotanical.net. These terms do not limit your statutory rights.

Distance Selling and Your Right to Cancel

In compliance with the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013:

Right to Cancel

You may cancel your order within 14 days of receiving your goods ("Cancellation Period"), subject to the terms below.

To cancel, please contact us at info@naturalandbotanical.net or via our website, before the end of the Cancellation Period.

You can (but don't have to) use the Model Cancellation Form included at the bottom of this terms and conditions section.

Return of Goods

If you cancel, you must return the goods to us within 14 days of cancellation, unless otherwise agreed in writing.

Goods must be returned in their original condition with all packaging and documentation.

Refunds

We will refund you upon receiving the returned goods in acceptable condition (as determined by us acting reasonably), using the original payment method.

We may make a deduction if the value of the goods has been reduced due to your handling.

LEGAL FOUNDATIONS

Exclusions

Some goods we sell are exempt from this returns policy – this include perishable items, custom-made items, products that cannot be resold for hygiene reasons (e.g. where a seal has been broken) and digital downloads. If you require more information contact us at info@naturalandbotanical.net.

Delivery

We will deliver goods to the address you provide when placing your order. Any delivery times are estimates and subject to change.

Promotions and Discount Codes

Terms for combining discounts or promotions will be outlined at the time of the offer.

Promotions and discount codes may be changed or withdrawn at any time.

We reserve the right to modify, suspend, or discontinue any promotion or discount code without notice.

Third Party Terms and Conditions

Some Website features or services (e.g., payment processors, delivery couriers, external apps) may be governed by additional terms. By using these services, you agree to those third-party terms as well as our own.

What You Cannot Do

You may not use this Website to:

1. Violate these terms;
2. Engage in illegal activities;
3. Harm the Website or disrupt others' use and enjoyment.

External Content

Links to external websites are provided for convenience; we are not responsible for their content or for any loss or damage arising from their use. If we integrate third-party applications, your use of them may be subject to separate terms.

Disclaimer, Indemnity, and Limitation of Liability

To the fullest extent permitted by law, we disclaim liability for any direct, indirect, or consequential losses from your use of, or inability to use, the Website. The Website is provided "as is" and "as available," without guarantees it will be uninterrupted or error-free.

By using this Website, you agree to indemnify Kim Pataria against any claims arising from your misuse of the Website or breach of these terms.

Governing Law

These terms are governed by the laws of England and Wales. Any dispute is subject to the exclusive jurisdiction of the courts of England and Wales.

General

These terms do not create rights for third parties under the Contracts (Rights of Third Parties) Act 1999.

LEGAL FOUNDATIONS

If any provision is invalid or unenforceable, the remaining provisions remain in effect.

Our failure to enforce any provision is not a waiver of our right to do so later.

We reserve the right to amend these terms at any time; changes take effect upon posting on the Website.

It is your responsibility to review any changes.

The creation of these terms and conditions was facilitated by the Legal Foundations platform, available at www.legalfoundations.org.uk.

Model Cancellation Form

(Complete and return this form only if you wish to withdraw from the contract – you can also contact us to discuss a return via our website or by emailing us at info@naturalandbotanical.net)

To: Kim Pataria, 14 Darenth Rise
Email: info@naturalandbotanical.net

I/We hereby give notice that I/We cancel my/our contract of sale of the following goods:

Ordered on/received on: _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) (only if this form is notified on paper):

Date: _____